

GUSV Technologies Inc, VA USA

Product FAQ's

Marketing FAQs	Answers
We don't know who has visited your web-site	<ul style="list-style-type: none"> • We have the date or entry, IP address of the person, that's why we are contacting you for further follow-up on this
What are all the products	<ul style="list-style-type: none"> • Telecommunication Customer Management (CRM) and provisioning tool. • Online surplus inventory auction system.
In market there are so many CRM tools, in what way your tool is unique over others.	<ul style="list-style-type: none"> • This has a unique feature say for example, after confirmation of order processing which is available in any CRM tool in the market, the service engineer's installation procedures, installation requirement and installation process are recorded and also the status of the each and every provisioning process can viewed at any point of time. • Installation REQUIREMENTS like multi line connections for an order is recorded.
What's the online surplus inventory Auction system	<ul style="list-style-type: none"> • It's a type of eBay system, where in multiple items can be combined into one BID. • It can be used for the following industries like <ul style="list-style-type: none"> . Telecommunication ideal and unused lines . Mortgage companies for selling single or multiple Houses together . Car companies

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	. For selling Government Inventories
What are all the advantages	<ul style="list-style-type: none"> • Our system is prototype model and can be customized as per the users requirement, since we are giving you the source code also. • Mainly concentrated on the Process level designs for any users, which features mentioned in the document. • We have developed the GUI based on the process level design, which is the unique to this tool when compared to the products available in the market.
We don't deal this type of call	Can you pl. provide or forward or fix an appointment with the right department or person.
Is the price negotiable	Yes and let us know your offer and we will get back to you with more details
We need more details especially Technical aspects of it.	You can contact our Technical Team. Email_id :info_gusvtechnologies@yahoo.com Tel :571-426-9106
Can we see the demo of this product	Yes, you download the document from the following URLs, which provides complete details about the product at GUI level.
We already have separate CRM tool, which is running currently.	Yes, but the special thing about this product is provisioning and engineering process which is not available in the market

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How do we replace our current one.	Ours is a proto-type design model and if you want to replace we can provide the project plan according to your requirement or you can just plug in the features which suites your requirement.
Is this software compatible to our country's language	Yes
Why do we have to buy this	Pl. ready the advantages mentioned in the product catalog (Or you read to them the advantages as mentioned in the flyers)
What's the delivery options	We can deliver the complete source and related documents through secured FTP
If there are not interested in Telecom products	Explain about the other products
In what way you will be helping us in this	No we provide all the general implementation techniques based on your requirement.
Have implemented/or sold to any other customers.	We have few customers in pipe line
Whats the platform	ASP.NET
Is your product deal with VOIP installation	Yes, our software records any type Telecom services.
We don't have time? Or By mistake or while browsing other thing we would have accidentally clicked your link?	That's fine and we are lucky to have your company details. We would like to give briefing on our products, which have great features when compared to others CRM products available in the market.
What's the return policy	No pl. read the End user agreement on the following url: